



BUSINESS UNIT: INFORMATION TECHNOLOGY SERVICES

POST TITLE : DEPUTY DIRECTOR: INFORMATION TECHNOLOGY SERVICES

SALARY: R 811 560 - 952 485.00 PER ANNUM (All-inclusive salary package to

be Structured in accordance with the rules of MMS) (SL 11)

CENTRE : HEAD OFFICE: PIETERMARITZBURG

REFERENCE: DD- ITS 12/AUG 2023

REQUIREMENTS:

The ideal candidate must be in possession of • An appropriate Bachelor's Degree /Three-year National Diploma in Information Technology (IT) / Information Systems or Computer Science or equivalent qualification at NQF level 6/7). •A minimum of three years of Junior Management experience in Information Technology environment • Valid driver's licence •Computer literacy.

ESSENTIAL KNOWLEDGE, SKILLS, AND COMPETENCIES REQUIRED:

The successful candidate must have a thorough knowledge and good working knowledge and understanding of the IT Service Management environment. Knowledge and understanding of Government Legislated Information Technology Acts and Frameworks, and Electronic Communications and Transactions (ECT) Act •Technical understanding of software development, network security, and Internet operations. Experience and exposure to IT Service Management, COBIT, and the ITIL frameworks. Knowledge of IT Security and Architecture and IT management experience, and E-government strategy and System development. Working knowledge of Developing and Implementing ICT Strategies, and developing requirements, budgets, and schedules for Information Technology projects. •Understanding of Government priorities and mandates •Knowledge and understanding of the regulatory framework for the Public Service e.g. Public Service Act, PFMA, Treasury Regulations, Public Service Regulations, Labour Relations Act, Occupational Health and Safety Act, Basic Conditions of Employment Act, Skills Development Act, Service Delivery Frameworks (Batho Pele), the Code of Conduct for Public Servants, IT Governance framework, HR Matters and relevant statutory provisions. Report writing and good presentation skills. People management skills, client and service delivery orientation, and focus. IT financial and procurement management experience. Good interpersonal skills, ability to work well in a team and independently. Logical and analytical thinking skills as well as problem-solving and innovation. Communication, document management, and project management skills.

KEY PERFORMANCE AREAS:

The successful candidate will be required to •Manage the provision of cost-effective Information Technology. •Manage the development of Information Technology Systems within the department •Foster Innovation and Continuous Improvement in Information Technology Services • Develop IT Policies and strategies aimed at improving service delivery. • Manage the resources of the subdirectorate.

ALL THE APPOINTMENTS WILL BE MADE IN ACCORDANCE WITH THE EMPLOYMENT EQUITY TARGETS OF THE DEPARTMENT.





ENQUIRIES: MR MDUMISENI BUTHELEZI

TEL NO: 082 746 7061
CLOSING DATE: 25 AUGUST 2023

DIRECTIONS TO APPLICANTS:

Applicants using the manual application process must ensure that the new Z83 application form (obtainable from any Public Service institution) is completed, duly signed, and initiated as failure to do so may lead to disqualification of the application during the selection process. Only shortlisted candidates will be required to submit certified copies of qualifications and other related documents on or before the day of the interview following the communication from Human Resources. Applicants are discouraged from sending applications through registered mail because the Department will not be responsible for the non-collection of these applications. No late applications will be accepted.

Applications submitted electronically will be taken as a final application and may not be amended or supplemented in any way after the closing date indicated in the advertisement. If you have not been contacted within three (3) months after the closing date of the advertisement, please accept that your application was unsuccessful. It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA). Failure to comply with the above instructions will result in the disqualification of your application.

NB: All shortlisted candidates may be subjected to a technical exercise that intends to test the relevant technical elements of the job, the logistics of which will be communicated by the Department.

Applications must be <u>posted</u> to: Please forward your application, quoting the relevant reference number and the name of the publication in which you saw this advertisement to: The Head of Department, Department of Economic Development, Tourism AND Environmental Affairs, Private Bag X9152, PIETERMARITZBURG, 3200 for the attention of Ms Nozipho Xolo / <u>Ms. Thobile Hlophe</u>. Applications may also be hand delivered to Ground Floor, 270 Jabu Ndlovu Street, Pietermaritzburg, 3201 as well as to the following districts.

MARINE BUILDING	CALDER HOUSE	46 BISSET STREET,
22 DOROTHY NYEMBE, STREET, 8TH FLOOR, DURBAN	217 BURGER STR, PIETERMARITZBURG	PORT SHEPSTONE
	3200	





TRIGON PLACE 139a, MARGARET STREET, IXOPO	GREENVILLE BUILDING CORNER OF LINK ROAD AND R102, GREENVILLE BUILDING	94 MURCHISON STREET, LADYSMITH, 3370
43 HARDING STREET, NEW CASTLE	26 BEACONSFIELD STREET, OFFICE ENTRANCE 3, DUNDEE	LEGISLATURE BUILDING 2ND FLOOR, LEGISLATURE BUILDING, KING DINUZULU HIGHWAY, ULUNDI
MZOLOLO AVENUE, MKUZE, 3969	ALOE LOOP AVENUE, NEXT TO UNISA BUILDING, VELD EN VLEI, RICHARDSBAY, 3900	LOT 55D KIEPERSOL STREET, RIVERVIEW ROAD, MTUBATUBA

Interested applicants can visit the following website at www.kznonline.gov.za/kznjobs for full post details.

"Applicants are encouraged to apply for posts through the online e-Recruitment system at www.kznonline.gov.za/kznjobs or submit their Z83 and CV directly to the following email address kznjobs@kznedtea.gov.za

Applicants may also visit any one of our Designated Online Application Centres (DOACS) where our friendly staff will assist you with applying online or receiving your hardcopy application. You can find the list of Designated Online Application Centres (DOACS) at www.kznonline.gov.za/kznjobs."

Following the interview and technical exercise candidates recommended for appointment at the SMS level will be required to produce a Pre-entry certificate for the course offered by the National School of Government (NSG) prior to their appointment. The course is available at the NSG under the name Certificate for entry and the full details can be obtained by following the link: https://www.thensg.gov.za/trainingcourse/smspre-entryprogramme.





The KwaZulu-Natal Provincial Government is an equal opportunity, affirmative action employer, and preference will be given to suitably qualified candidates from designated groups in terms of the Employment Equity Act, 1998. The Department reserves the right not to make these appointments.

CLOSING DATE: 25 AUGUST 2023